



## Code of Conduct for Parents/Guardians

As a parent/guardian of a LHSS member you have the right to:

- 1 Be assured that your child is safeguarded during their time with us.
- 2 Know how to access our club policies, rules and procedures.
- 3 Know who the Welfare Officer is and how to contact them.
- 4 Know that any concerns about your child's welfare will be listened and responded to.
- 5 Know what qualifications and training those with responsibility for your child have.
- 6 Be informed of problems or concerns relating to your child, where appropriate.
- 7 Know the procedure should your child be involved in an accident or become injured.
- 8 Provide your consent or otherwise for photography and trips away.

As a parent/guardian of a LHSS member we expect you to:

1. Make sure your child has the right kit for training and competitions as well as enough food and drink.
2. Respect the coaching team and all volunteer helpers at LHSS.
3. Ensure your child arrives to training and competition on time and is picked up promptly.
4. Make payments of Annual Membership, Monthly Fees, Competition Fees on time and using the correct reference.
5. Complete all consent, contact and medical forms and update us immediately if anything changes.
6. Tell us if you wish to talk to us about any concerns regarding your child. We will arrange a mutually convenient time so you can talk to us.

7. Not enter poolside or interrupt training or competitions unless in an emergency situation.
8. Behave positively as a spectator at training or competitions and treat others with respect.
9. Give encouragement to your child and tell them when they have done well and provide support when they are struggling. Remember that children get a wide range of benefits from participating in swimming, like making friends, getting exercise and developing skills. It's not all about wins and losses.
10. Respect the children and adults competing for other teams at competitions.
11. Understand that the use of abusive or inappropriate language, bullying, physical violence or any other behaviour which hurts others will not be tolerated by the club.
  - a. Poor behaviour may result in the club taking disciplinary action against you. Any behaviour which alleges a criminal offence will be reported to the police.
  - b. In the event of any damage caused to another members property, whether accidental or intentional, parents/guardians are to communicate directly with each other and arrange compensation if necessary.
12. Ensure your child understands their Code of Conduct.

**Breaches of this Code of Conduct may result in disciplinary action being taken against you by the club committee. Continued issues and repeated breaches may result in parents/ guardians being asked not to attend the club, something we never want to do.**

Signature of parent/guardian

Print name

Date